



## **CANCELLATION FEES**

**In case of cancelling the accommodation by the orderer, s/he is obliged to pay the following cancellation fees:**

30 % of the voucher sale price if cancelled 30 - 12 days before the beginning of the stay  
40 % of the voucher sale price if cancelled 11 - 5 working days before the beginning of the stay  
50 % of the voucher sale price if cancelled 4 - 1 working days before the beginning of the stay  
100 % of the voucher sale price in case of no-show

*Cancellation fees are not to be paid if the orderer is able to provide the evidence of serious conditions preventing him/her from starting the stay. The customer is obliged to document them in writing no later than 3 days from their origin.*